



3/11/2015

To all our valued airfreight customers:

As your business partner, Jeff's Fast Freight has always strived to meet or exceed your expectations. We greatly appreciate your patronage and wish to remain your primary choice for airport transportation for both ORD and MKE.

Many of you are aware of the ongoing issues with recovering and dropping freight to the airlines over the past 4 months. Our average waiting time has been increasing steadily with no end in sight. There are many days we cannot even get into the parking lots of the airlines and our drivers are being ticketed by the police as they sit on Irving Park road waiting for the line to move. The norm right now seems to average 3-4 hours per stop. In some cases we have waited over 12 hours.

Jeff's Fast Freight understands the fierce competition within the industry and we have done our best to ride out this crisis hoping it will subside. Unfortunately it has not.

In order for us to remain your viable business partner and continue providing the quality service you expect, we find it necessary to implement the following changes to our tariff.

**Effective March 23, 2015** there will an airport drop/recovery charge added to your pickup and delivery rate. All air freight being recovered or terminated at O'Hare airport or surrounding area will receive the following surcharge:

**Export Transfers - Minimum \$15.00, or \$2.50 / cwt, Maximum Charge \$300.00**  
**Import Recovery - Minimum \$15.00, or \$2.50 / cwt, Maximum Charge \$150.00**

We greatly value our relationship and hope your understand that these delays imposed by the airlines is what is driving these additional charges.

I truly hope you understand our position and hope we can continue to provide you our services.

Please do not hesitate to contact me with your concerns.

Sincerely,

Michael Lawrence  
Terminal Manager

Cc: Jerry May